

Job Title: Support Worker

**Purpose of Post:** To provide a caring environment in which the special

needs of people with learning disabilities can be catered for, whilst encouraging independent living and choice whenever possible. A major aim of this service is to provide opportunities and choices not normally available to the individuals concerned in order that they may

realise their potential

Reporting to: Team Leader

Accountable to: The Registered Care Manager (in their absence the

Senior Care Manager)

Specific
Responsibilities:

Provide personal care and support services to residents and assist in providing opportunities for individuals in a manner that respects the dignity of the people involved and promotes independence. Follow policy and procedures as set out in the manuals. Attend training as discussed in your personal training plan.

Main Duties and Responsibilities:

- 1. Ensure all aspects of support and care are provided to the standard of the home
- 2. Participate with residents and their identified plans of care.
- 3. Enable and encourage residents to participate in all aspect of daily living according to their ability
- 4. To contact and support residents to access appropriate agencies for practical, emotional and health advice e.g. Dentist, GP
- Administer and support residents with their medication

6. Ensure that the rights of residents are always respected

## PROVIDE A SAFE, COMFORTABLE AND SUPPORTIVE ENVIRONMENT

- 7. Support residents to actively contribute to the running of their home
- 8. Cooperate with management in ensuring that the environment complies with the statutory regulations; Health & Safety, Fire, Environmental Health, Care Quality Commission
- 9. Report any deficiencies in the service of whatever nature to the home manager
- 10. Assist with all aspects of catering and domestic duties as required within a homely environment

ASSIST INDIVIDUALS WE SUPPORT TO SEE
THEMSELVES AS VALUED MEMBERS OF THE LOCAL
COMMUNITY

- 11. Create and support opportunities for social and leisure activities locally in the wider community
- 12. Encourage good community relationships.
- 13. Accurately report, record and maintain records as required
- 14. Provide cover at other establishments as required.
- 15. Work shifts to the needs of the residents, including; weekends, sleep-ins and night cover
- 16. Such other duties as may be allocated by the home manager.

Other: