



JOB DESCRIPTION

Job Title: Support Worker

Purpose of Post: To provide a caring environment in which the individual needs of people with learning disabilities can be met, whilst encouraging independent living and choice whenever possible. The key purpose of the role is to provide opportunities and choices to the people we support in order that they may realise their potential

Reporting to: Team Leader

Accountable to: Deputy Manager and Registered Manager (in their absence the CEO)

Specific Responsibilities: Provide personal care and support services to the people we support and assist in providing them with opportunities in a manner that respects their dignity and promotes their independence. Follow company policy and procedures. Attend training as discussed in your supervision meetings and annual review.

Main Duties and Responsibilities:

1. Ensure all aspects of support and care are provided to the standard of New Directions
2. Support service users according to their care plan
3. Enable, encourage and support service users to achieve their outcomes and gain independence in all aspects of daily living according to their ability
4. Support service users to access appropriate agencies for practical, emotional and health advice e.g. Dentist, GP
5. Administer and support service users with their medication
6. Ensure that the rights of the people we support are always respected

PROVIDE A SAFE, COMFORTABLE AND SUPPORTIVE ENVIRONMENT

7. Support service users to actively contribute to the running of their home
8. Together with management, ensure that the environment complies with the statutory regulations; Health & Safety, Fire, Environmental Health, Care Quality Commission
9. Report any deficiencies in the service of whatever nature to the manager
10. Assist with all aspects of catering and domestic duties as required within a homely environment

ASSIST INDIVIDUALS WE SUPPORT TO SEE THEMSELVES AS VALUED MEMBERS OF THE LOCAL COMMUNITY

Other:

11. Create and support opportunities for social and leisure activities locally in the wider community
12. Encourage good community relationships.
13. Accurately report, record and maintain records as required
14. Provide cover at other services as required
15. Work shifts to the needs of the people we support including weekends, sleep-ins, night cover, early and late shift and split-shifts
16. Such other duties as may be allocated by the home manager.

June 2017