

**PERSON SPECIFICATION  
DOMESTIC ASSISTANT**

	<b>Essential</b>	<b>Desirable</b>
<b>EDUCATION / QUALIFICATIONS</b>	1. To undertake training appropriate to the role	Car driver
	2. Ability to understand cleaning product information	Knowledge of COSHH
	3. Basic numeracy skills	
<b>SKILLS / ABILITIES</b>	4. Maintain a clean environment	Ability to work in stressful situations
	5. Ability to ensure high standards of practice	
	6. Able to recognise and report deficiencies in service to manager	
	7. Able to use all domestic equipment	
	8. Good communicator	
<b>EXPERIENCE / UNDERSTANDING</b>	9. Recognise the importance of health and safety	An understanding of safeguarding
	10. Importance of following company policy and procedure	Ability to access community to re-stock products if needed
	11. Importance of maintaining confidentiality	
	12. Ability to form positive working relationships with service users and staff	
	13. Ability to adapt to the changing needs of the service	

January 2019