

## PERSON SPECIFICATION: Domestic Assistant

	Essential	Desirable
Education and qualifications		Car Driver
Skills and abilities	Ability to work towards high standards of practice and performance in role	
	Ability to be proactive and show initiative	
	Ability to understand instructions clearly, report issues, and maintain a professional and courteous demeanour.	
	Able to work as part of a team	
	Able to work flexibly to meet the needs of the service and the people we support	
Cleaning techniques	A good understanding of proper cleaning techniques, and the different cleaning agents and equipment	
Attention to detail	Good attention to detail. Being meticulous and thorough in cleaning tasks to ensure that all areas are properly cleaned, sanitised and free from potential hazards	
	Ability to recognise and report deficiencies	
Empathy and compassion	Being able to have compassion, care and understanding	
	An understanding of dignity, respect and human rights	
Communication skills	Good communication skills and the ability to communicate effectively in order to work with other people in the service	
	Good communication skills to engage with a variety of people, including the people we support, staff and visitors	

Time management	Ability to prioritise tasks whilst managing your time effectively	
Experience and understanding	Knowledge of and commitment to equality and diversity	
	Importance of maintaining confidentiality	
	Good understanding of policies and procedures.	

Updated June 2025