New Directions (Rugby) Limited

Our Support and Services

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We provide a wide range of support services for people with disabilities and autism, their families and carers in Rugby and the surrounding areas.

We will work with you to make sure your needs and wishes are met.

Our mission is to support people to take control of their lives, to be as independent as they can be and to have the best quality of life possible.



Choice • Independence • Equality



Contact us:

27 Bilton Road, Rugby, CV22 7AN

01788 573318

admin@newdirectionsrugby.org.uk

www.newdirectionsrugby.org.uk

Charity No: 1005302

Company Reg No: 2647131

Supported Living

Would you like to build your independence, develop new skills and feel more confident in everyday life?

Our Supported Living services offer personalised support that puts you at the heart of everything we do. We work alongside you to help you achieve your goals, explore new opportunities and live life in a way that is right for you.



"As parents we couldn't be happier with how she is feeling and to see her desire to keep improving."

– Parent of Supported Living resident







"He has developed so much since moving in, has a great life, and they feel he is safe, well cared for, and thriving. He couldn't speak highly enough of the team."

– Parent of Supported Living resident



Supported Living Accommodation

Our Supported Living accommodation is located close to Rugby town centre, giving you opportunities to be part of your local community and enjoy everything it has to offer.



Richmond Court

We support you to make choices about where you live, who you live with and how you want to spend your time. Your support is tailored to your individual needs, rights and wishes, helping you live as independently as possible and in a way that suits your lifestyle.



Gateway Court



Kings Court

We believe everyone deserves a fulfilling life in a home they love, with opportunities to enjoy activities, build relationships and take part in volunteering or employment within their community.



Queens Court



An Internal View of Kings and Queens Court

Our Housing Support Team can also offer practical guidance with benefits, budgeting, employment and volunteering, helping you build the skills and confidence to work towards your goals.



Lennon Court

Supported Living Services
Operations Manager: Jane Harris
Tel: 01788 573318
Email: jharris@newdirectionsrugby.org.uk

Day Opportunities

Our Day Opportunities are all about exploring what you enjoy, trying new things and making the most of every day. Whether you want to meet new people, catch up with friends or discover a new hobby, we offer support and encouragement to help you get involved.

From drama, singing and dancing to horse riding, cooking, arts and crafts, and growing your own produce on our allotment, there are plenty of opportunities to explore your interests, learn new skills and find activities that make you happy.



Volunteering at St Andrews Cafe

"The staff are absolutely amazing with him. They really take the time to understand his interests and make a genuine effort to include activities he enjoys, whether that's going out on the bus, watching trains, visiting the park, or going for a drive. It's clear that he is not only cared for but truly valued."



Cooking



Arts and Crafts



Horse Riding

Community Choices Network
Operations Manager: Carol Payne
Tel: 01788 577586
Email: cpayne@newdirectionsrugby.org.uk

Short Breaks and Respite

- Enjoy a break away from home in a welcoming environment.
- Spend time with friends, relax and try new experiences.
- Build independence and develop new skills.
- Enjoy community activities, including cinema trips, meals out, country walks and sports.
- Ground-floor bedrooms with en-suite wet rooms.
- Hoists available in three bedrooms.
- Convenient Rugby town centre location close to major bus routes.
- Accessible rooms for people of all abilities.









"All the staff are very welcoming when we arrive, always greeting us with a smile and making us feel comfortable. I also really appreciate that they take the time to listen to any feedback I have. It reassures me greatly knowing that my son is safe, well looked after, and that his needs are being met when he is not with me."

Milner House / Vicarage Road
Operations Manager: Carol Payne
Tel: 01788 878914 / 01788 460195
Email: cpayne@newdirectionsrugby.org.uk

Residential Services

Poppy Place is our modern residential care home for people with learning and physical disabilities including those with higher needs.



- We have two welcoming residential homes where we provide 24 hour staff support within a caring environment.
- Your support will be tailored to you and we can support a wide range of complex needs.
- Our homes are of a very high standard and adapted to meet the needs of the people who live there.







Poppy Place
Operations Manager: Emma Daffey
Tel: 01788 544624
Email: edaffey@newdirectionsrugby.org.uk

Residential Services

A home situated in a central location in the heart of Rugby town, close to amenities and public transport, Daisy Court is a modern wheelchair accessible 10 bed residential home.









Daisy Court has open plan lounges and dining rooms over two independent floors accommodating five bedrooms on each floor with ensuite wet rooms and track hoists

"The way your staff treat the residents with such a high standard of care, humility, as well as creating a homely and light hearted atmosphere for them, is truly heart warming. It was a privilege to witness, and really has shown me what a resident care home should be."
- EPC Assessor

Daisy Court
Operations Manager: Emma Daffey
Tel: 01788 593197
Email: edaffey@newdirectionsrugby.org.uk

Working in Partnership

Your Life • Your Choices • Your Future

We are so pleased to work with these organisations on a regular basis:

• Rugby Library and Museum
• Hill Street Community Centre
• Rugby College Campus
• Rugby School • The Prince's Trust
• Turning Point • Asda
• Warwickshire Wellbeing Team
• Benn Partnership Centre
• Blossom Hill Farm
• Safer Neighbourhood Teams
• Warwickshire Fire and Rescue Service
• First Response Team
• British Red Cross • Pawprints
• Pantomaniacs
• Community Nurses





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